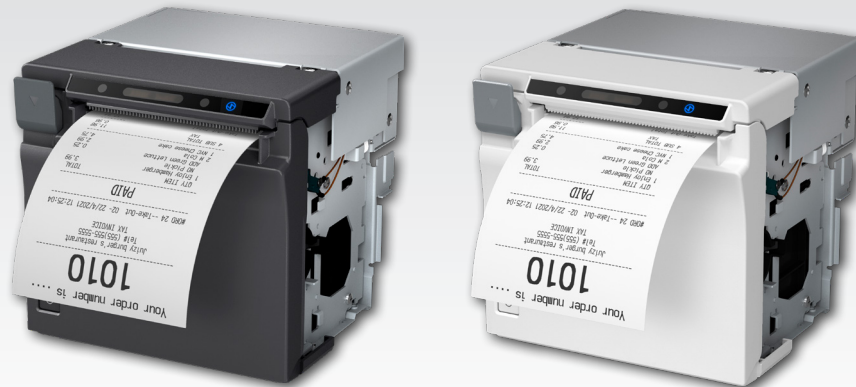


Epson EU-m30 Kiosk Thermal Receipt Printer

Receipt Printer

POS



Self-Ordering and Self-Checkout Kiosk Thermal Receipt Printer.

Compact and kiosk friendly — thermal receipt printer with easy mounting kit provides effortless kiosk integration and serviceability

Remote monitoring support — provides printer fleet management and minimizes downtime in kiosk deployments

New bezel for efficient kiosk integration — optional bezel with LED indicators aids in better paper path alignment and paper jam prevention

Easy troubleshooting — illuminated attention and error status LED alerts help with speedy error resolutions in the field

Secure access — security features like restricted front cover access and button cover options prevent unauthorized access to the printer

High printer reliability — 150 km printhead life and auto cutter life of 1.5 million cuts¹

Fast receipt printing — print speed up to 250 mm/sec

Paper-saving functions — reduce paper usage by up to 30%²



Shown with bezel
(optional sold separately)

Print

Print Method Thermal line printing
Print Speed 250 mm/sec max. for graphics and text
Print Resolution 203 dpi

Print Fonts

Fonts 12 x 24 48 cpl (default);
 Font B: 10 x 24 57 cpl; Font C: 9 x 17 64 cpl
Character Set 95 Alphanumeric, 18 International, 128 x 43 Graphic
Barcode UPC-A, UPC-E, JAN8/EAN8, JAN13/EAN13, Code39, Code93, Code128, ITF, CODABAR (NW-7), GS1-128, GS1 DataBar, Code 128 Auto
Two-Dimensional Symbol Printing PDF417, QR Code, MaxiCode, DataMatrix, Aztec Code, Two-Dimensional GS1 DataBar, Composite Symbology

Media Handling

Media Dimensions
 80 mm: 79.5 ± 0.5 x 83 mm (roll diameter)
 58 mm: 57.5 ± 0.5 x 83 mm (roll diameter)
Thickness 48 – 80 µm
Type Thermal roll paper
Paper Feed Method Friction feed **Paper Loading** Drop-in
Roll Diameter (Max.) 83 mm
Core Diameter (Min.) 18 mm
Paper Guide Yes
Auto Cutter Yes
Near-End Sensor Yes

Connectivity

Interface Built-in USB, Built-in Serial

Reliability¹

Printer Reliability 17 million printing lines
 MTBF 360,000 hours
 MCBF 65,000,000 lines
Thermal Head Life 150 km
Auto Cutter Reliability 1.5 million cuts

General

Data Buffer
 Receive: 45 bytes or 4KB, selectable
 User-Defined: 12KB
 Macro: 2KB
 NV Graphics: 384KB
 NV User: 1KB
Download Graphics Memory 208KB
LED Indicators Power – Blue; Error – Orange (3 LEDs); Flashing – Blue (2 LEDs)
Sensors Paper End, Near-End Sensor
Power Consumption Operating: Approx. 24.2 W, Standby: 0.8 W (Both Models), Power Source: 24 VDC +/- 7%
Power Supply Adapter PS-180 (Compatible, Not Included)
Temperature 5 °C to 45 °C (41° F to 113° F)
Relative Humidity 10 – 90%
Acoustic Noise Level 60 db
Standards and Approvals EMC North America FCC Class A, ICES-003 Class A, Europe EMC Directive (EN55032/24) EMC Class A, Oceania RCM AS/NZS CISPR32 Class A Safety Standard UL cULus UL62368-1/CAN/CSA No 62368-1; CB (IEC60950-1/IEC62368-1); TUV Bauart (EN62368-1)
Dimensions Without Bezel (W x D x H)
 127 x 131.2 x 127 mm
Dimensions With Bezel (W x D x H)
 127 x 155.9 x 127 mm
Weight 1.3 kg
Colour ENB9 (Epson White), EBCK (Epson Black)

Eco Features

RoHS compliant
 Recyclable product

What's in the Box*

Epson EU-m30 Printer, Thermal Roll Paper (Starter Roll for Testing), Power Switch and Power/Feed Switch Covers, Roll Paper Guides for 58 mm Paper, Small Cover Open Lever, Including 1 Spare Screw, Equipment Mounting Brackets (x2), Product Fixing Brackets, Including 2 Screws + 1 Spare (Total of 3 Screws)

*Contents vary by individual SKU.

Software and Utilities

For Tablet ePOS™ SDK for Android™, Utility for Android, Print Assistant for Android
For PC EPSON Advanced Printer Driver, EPSON OPOS ADK, EPSON JavaPOS ADK (Windows®), EPSON OPOS ADK for .NET, EU-m30 Utility, Epson TM Virtual Port Driver, EU-m30 Firmware Updater, Epson Monitoring Tool, Epson Deployment Tool

Warranty

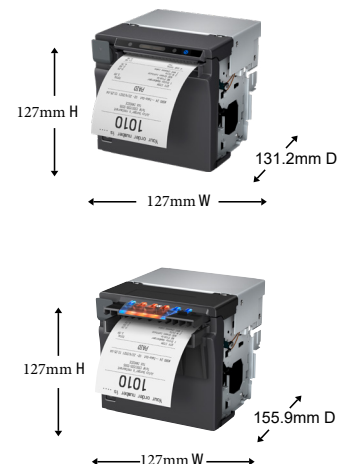
2-year RTB warranty; optional extended warranty available

Ordering Information

Model Number	Interfaces	Part Number
Epson Black EU-m30	Serial, USB	C31CK01202
Epson White EU-m30	Serial, USB	C31CK01201
Accessories		Model Number
Bezel for EU-m30		OT-BU30
External Buzzer		OT-BZ20
Power Supply Adapter		PS-180

Epson CoverPlus

1YWEUM30 -Extended 1 year Warranty
2YWEUM30 -Extended 2 year Warranty
3YWEUM30 -Extended 3 year Warranty



¹ Rated printhead and cutter lives are only estimates based on normal use of the printer operated at room temperature and normal humidity. Epson's statements about reliability levels are not warranties of the media or Epson's printers, and the only warranties for printers are the limited warranty statements for each printer. See www.epson.com/testedmedia for more information on Tested Media. | ² Paper savings depend on the text and graphics printed on the receipt.

Better Products for a Better Future®
eco.epson.com

Epson Australia Pty Ltd

Level 1, 3 Talavera Road, Macquarie Park NSW 2113

Epson New Zealand

Level 1, 7-9 Fanshawe Street, Auckland, 1010

Specifications and terms are subject to change without notice. EPSON is a registered trademark, EPSON Exceed Your Vision is a registered logomark and Better Products for a Better Future is a trademark of Seiko Epson Corporation. ePOS is a trademark and Epson Preferred is a service mark of Epson America, Inc. Android is a trademark of Google LLC. Windows is either a registered trademark or trademark of Microsoft Corporation in the United States and/or other countries.

Contact:

