

Overview

HP Engage 2x20 Pole Display



Model

HP Engage 2x20 Pole Display

5RD97AA/AT

Introduction

Frame easily readable price, product, and order information for customers on the HP Engage 2 x 20 Pole Display. It has three adjustable height positions, cleanable¹ edge-to-edge glass, and support for alphanumeric and compound characters.

Compatibility

The HP Engage 2x20 Pole Display is compatible with HP Retail Point of Sale Systems.

NOTE: Not all Point of Sale system models are available in all regions.

Service and Support

Three (3) year limited warranty with advance exchange when purchased from HP. Additional HP Care Pack Services options are available.

General

Display Method	TFT LCD
Brightness	200 Nits
Resolution	320x32 Dots
Display Mode	Alphanumeric: 20 digits × 2 lines
Character Dot Matrix	16x16 dots for 2x20
Dot Size (W x H)	0.375 x 0.625 mm
Viewing Direction	25°
Viewing Area (W x H)	123 X 22.2 mm
Character Type	Alphanumeric and Compound (2-Bytes) Words
Character Size (W x H)	6.0 x10.0 mm
User Define Character	96 characters
Language	US English Int'l English Arabic Bosnia Chinese(traditional & simplified) Croatian Czech Danish Dutch Estonian Faroese Finnish Flemish French Fr Canadian German Greek Hebrew Hungarian Icelandic Indonesian Irish Italian Japanese Katakana Korean Latvian Lithuanian Norwegian Polish Portuguese Romanian Russian Slovene Slovak Spanish

Swedish

Mechanical

Dimensions (L x W x D)	150 x 45 x 18 mm (15 x 4.5 x 1.8 cm)
Weight	539 g (1.18 lb.)
Cable length	1.8 m (6 ft)
Color	Black

Connection

Interface	USB in 5V only
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Power

Power Consumption	5V - 400mA
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Drivers

Windows USB, OPOS, and JPOS drivers

Reliability

MTBF	30,000 hours
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Operating System

Compatible with:

Windows

Windows 7 Professional 32 and 64-bit

Windows Embedded POSReady 7 32 and 64-bit Windows Embedded
POSReady 2009

Genuine Windows 8/8.1 Professional 32bit & 64bit Genuine Windows Industry
8.0/8.1

Windows 10

Linux

Red Hat/CentOS 6 (32/64 bit) and newer

Suse Linux Enterprise POS 11 (32/64 bit) and newer Ubuntu 12.04 (32/64 bit)
and newer

Android

Agency Certifications

FCC, CE, VCCI, RCM, KCC, ICE, CSA, EAC

Option Kit Contents

HP Engage POS Pole Display, USB Cable.

Date of change:	Version History:	Description of change:
August 28, 2019	From v1 to v2	Changed Viewing Direction section

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